



maxton

MYMAXBOX – IMPORTANT INFORMATION

Thank you for choosing the MAXTON testbox!

Our mouthpiece boxes include:

- A new MAXTON mouthpiece (classic or flexilis material)
- Tune-Tools (O-Rings & Driver - screwdriver)
- Leaflet: Please check our information on care and handling

Testing fee for mouthpieces:

- € 5 for a classic mouthpiece
- € 6 for a flexilis mouthpiece

The testing fee is not credited in case of purchase.

The purchase price for a MAXTON classic mouthpiece is € 179, for a flexilis mouthpiece it is € 189.

After you received your MAXTON testbox, the test duration is one week.

You are keeping all goods:

- If you have decided to **keep all mouthpieces**, please inform us by sending an **e-mail to office@maxton.at** or give us a short **call: +43 1 877 12 00**.
- We will send you an **invoice for the purchase** per e-mail.
- Please pay the **invoice for the testing fee** as well as the **invoice for the purchase** (bank details are in the footer).

You wish to return goods:

- Please send **all the mouthpieces**, that **you don't want to keep** back to us. The mouthpieces have to be in a perfect condition.
- Please **mark on the delivery note which mouthpieces you are sending back and which ones you are keeping**.
- We would be happy to know the **reason for your return** - it would be great, if you could give us a **short feedback on the delivery note**.
- Please put the **delivery note into the return parcel** and use the **attached address label**. The **shipping costs for returned goods are paid by the buyer**.
- As soon as we have received the mouthpieces, we will send you, if applicable, an **invoice for the mouthpieces you kept per e-mail**.
- Please pay the **invoice for the testing fee** as well as, if applicable, the **invoice for the purchase** (bank details are in the footer).